



Professional protection
An identifiable, prepared and supervised team



AUGUST 2026 · INSTITUTIONAL
DOCUMENT

INSTITUTIONAL PROFILE

& CAPABILITY STATEMENT

Secure. Supervise. Prove.

Structured security for businesses, institutions and missions in the DRC.

SERVICE AREAS

Guarding	VIP protection
Camera systems	Access control
24/7 supervision	Investor support

KINSHASA · KOLWEZI · DRC MISSIONS

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PROFILE 2026



AMAZONE at a glance

Positioning, markers and how to read this document

OUR POSITIONING

AMAZONE SÉCURITÉ SARL designs, deploys and supervises security arrangements suited to the risks, the people and the sites.

Our difference: a professional presence backed by procedures, a 24/7 operations room and traceability the client can use.

Structured security. Never improvised.

Analyse · deploy · supervise · evidence · improve

INSTITUTIONAL MARKERS

15 years

of the founder's experience in private security

7

confirmed reference organisations

24/7

operations room and client relationship

8

service families that can be combined

2

permanent offices: Kinshasa and Kolwezi

4 years

FEC Guarding mandate from 7 August 2026

WHAT YOU WILL FIND

01 Positioning & ambition

02 Offer & services

03 Method & quality

04 Organisation & governance

05 Training & means

06 Technology & traceability

07 Sectors & use cases

08 Compliance & references

History and ambition

Why AMAZONE exists

AN AMBITION BORN OF THE FIELD

Security does not rest on a visible presence. It rests on an organisation able to analyse, prepare, supervise and correct.

AMAZONE SÉCURITÉ SARL was founded on that observation. Grâce Mbongi Umek made it a structured profession, with **women officers** at the heart of the model: selection, training, discipline, supervision and professional progression.

DEVELOPMENT MILESTONES

Kinshasa Head office, leadership, operations room, training and client relations.

Kolwezi Office in Lualaba, closer to industrial and mining sites.

DRC Missions outside these cities after assessment of the site, means and conditions.

OUR OPERATING CULTURE

Human

People at the centre of development.

Discipline

Procedures, instructions and controls.

Competence

Prepared profiles and ongoing training.

Expertise

Decisions drawn from field experience.



AMBITION

Become a reference security company in the DRC, carried by a professional female model.

Development objective

250 **14**

officers executives



Key figures & advantages

Verifiable markers, concrete reasons to choose us

KEY FIGURES

Pioneer

of female leadership in private security in the DRC

24 h

scoped brief after site assessment

24/7

coordination and client relationship

15 years

of the founder's experience

7

confirmed reference organisations

2

permanent offices: Kinshasa and Kolwezi

WHY AMAZONE

A visible officer is only one link. AMAZONE designs, deploys and supervises the arrangement as a whole.

01

Female leadership

An original model, carried through operations and governance.

02

Tailored arrangement

People, perimeter, asset value and gaps determine the offer.

03

24/7 supervision

Operations room, visits, reliefs and escalation after deployment.

04

Traceability

Instructions, registers, patrols, incidents and client review you can check.

05

Local expertise

Kinshasa, Kolwezi and DRC missions after assessment of the ground.

Identifiers: ID.Nat 01-H5300-N16696H · RCCM CD/KIN/RCCM/22-B-01367 · ARSP 876424670 · NIF A2214727H

Commercial offer

An arrangement built from the risk

AMAZONE does not sell a standard package. Staffing, hours, access and means are sized site by site.

01

People

Profiles, exposure, movements and level of accompaniment.

02

Extent

Perimeter, access, zones, flows and distances.

03

Value

Criticality of assets and continuity of activity.

04

Gaps

Vulnerabilities, incidents and risk-reduction priorities.



PATH TO MOBILISATION

1

First contact

2

Site visit

3

Scoped brief within 24 h

4

Mobilisation after agreement

Our scoping promise. After the site assessment, we set out the need, the risks observed and the proposed arrangement. Only an accepted quotation, contract, purchase order or mandate binds the parties.



Services

Eight families combined according to risk

A single arrangement can combine several services according to the site, the assignment and the contract.

**01**

Guarding & static security

Offices, retail, residences, warehouses, worksites.

**02**

Access control

Visitors, vehicles, identification, badges and deliveries.

**03**

Patrol & supervision

Rounds, post checks, exceptions and reporting.

**04**

Event security

Entrances, queues, accreditation, reserved zones, coordination.

**05**

Close protection

Escort, close protection, mobility. A team suited to the mission.

**06**

Security audit

Access, flows, vulnerabilities and ranked recommendations.

**07**

Systems & fleet

Surveillance, alarm, access control and mobility tracking.

**08**

Investor support

Market intelligence, field due diligence, logistics and security.

A.M.A.Z.O.N.E.™ method

Structured security. Never improvised.

A

Risk analysis

Site, activities, access, flows, vulnerabilities and threats.

M

Tailored deployment

An arrangement suited to the client, not a standard solution.

A

Prepared officers

Profiles that actually match the requirements of the post.

Z

Zero compromise

Punctuality, presentation, integrity and instructions.

O

Supervised operations

AMAZONE's role continues after deployment.

N

Notification

Exceptions and incidents through a defined chain.

E

Continuous evaluation

Adapt the arrangement when risks change.

VERIFIABLE EVIDENCE Instructions · Scheduling · Registers · Patrols · Incidents · Client review

Quality & indicators

What we undertake to deliver

SERVICE CHARTER

For every accepted assignment: a scoped brief after site analysis, prepared officers, continuity of posts, 24/7 coordination, documentation of instructions and incidents, and a review of the arrangement with the client.

KPIS TRACKED UNDER CONTRACT

Presence

Coverage of posts, delays, absences and replacements.

Discipline

Presentation, punctuality, instructions and quality of registers.

Control

Visits, patrols, findings and gaps corrected.

Incident

Notification, quality of the report and action plan.

Responsiveness

Acknowledgement, escalation and mobilisation of the right level.

Client relationship

Requests, owners, deadlines and closed actions.

No payment to take part in recruitment. Indicators are defined contractually according to the requirements and risks of each site.



24/7 organisation

A chain, not an isolated officer

A covered post is not yet a controlled service. The operations room provides 24-hour follow-up: reception, qualification, coordination, traceability and client information.

INCIDENT CYCLE

Detect → Protect → Alert → Coordinate → Document → Correct

A useful alert produces a decision, evidence and follow-up.

CHAIN OF RESPONSIBILITY

MANAGING DIRECTOR

Strategy, compliance, major clients, rulings.

OPERATIONS

Organisation, means, security plans, reporting.

COMMAND

Daily objectives, engagement and crisis management.

SUPERVISION

Visits, correction of gaps, liaison with the room.

OFFICERS & DRIVERS

Observe, protect, control, execute and report.



TECHNOLOGY + METHOD

Technology strengthens the method. It does not replace it.



Team & governance

An identifiable directorate, a functional organisation

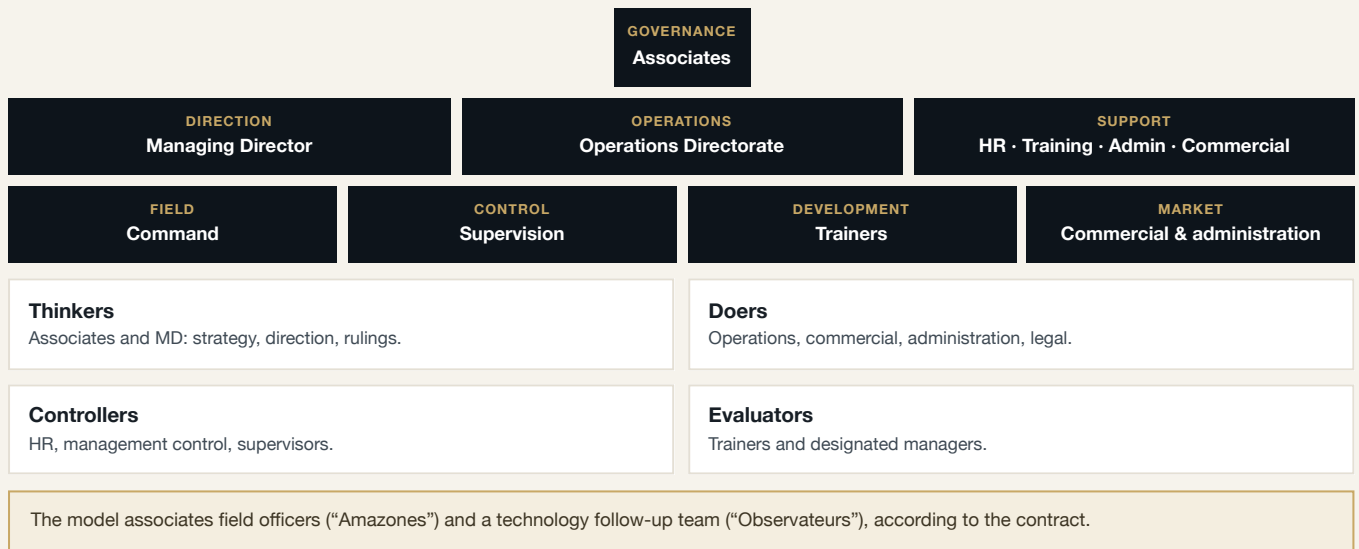


FOUNDER & MANAGING DIRECTOR

Gr ce Mbongi Umek

- 15 years' experience in private security
- Contributed to the creation of Tango Protection
- Elected on 7 August 2026 president of the FEC Professional Guarding Committee - four-year term
- Editor of Grace Monde magazine and president of Fondation Gr ce Monde

GOVERNANCE ARCHITECTURE



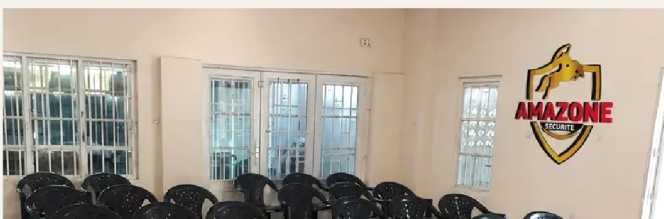
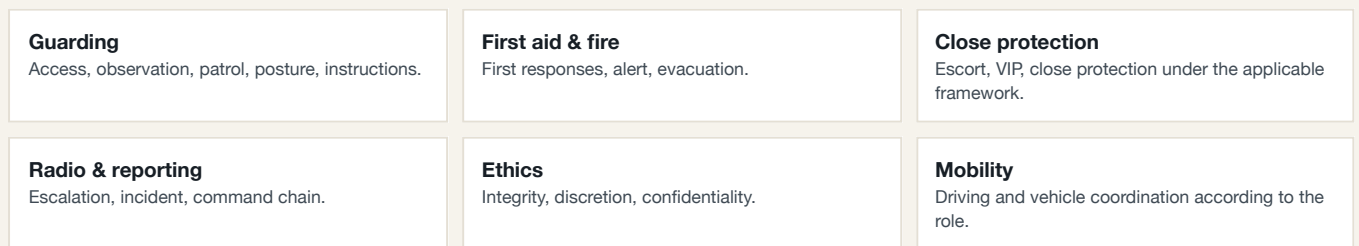
Training & means

Prepare the officer, equip the post, control execution

FROM RECRUITMENT TO CONTROL



MODULES



Issue under contract. Identifiable uniforms · Radios · Vehicles · Registers · Lighting · PPE. Any module relating to defence equipment is conditional on the law, authorisations, the post and the required supervision.



Technology & traceability

From the field to the evidence

AMAZONE is not only a supplier of officers. Systems, the operations room, the CRM and control tools link the field to evidence the client can follow.

Field Observe	24/7 room Qualify	Traceability Document	Client Decide
Digital log Instructions, events and actions with owner and deadline.	Patrol control Routes, findings and gaps according to the arrangement retained.	Visitor QR Time-limited, revocable invitations, single admission - no personal data in the QR.	
Geolocation Fleet and mobility where the need, the technology and the legal basis allow.	Visual evidence Photographs of exceptions and incident traces according to mandate and confidentiality.	Alerts & escalation Qualification, 24/7 coordination and information of authorised persons.	
Dashboards Requests, incidents, visits and closures tracked in the CRM.	Client reporting Review of the arrangement, corrective actions and reports.	Site systems CCTV, access control, alarms and perimeter designed after analysis.	

The offer may include three months of alarm service according to the arrangement and the conditions of the accepted proposal.

Sectors & coverage

Kinshasa · Kolwezi · DRC missions after assessment

SECTORS

Businesses & offices Access, visitors, continuity.	Banks & institutions Protocols, confidentiality, flows.	
Retail & hospitality Flows, deliveries, closing.	Events Accreditation, VIP, perimeter.	
Industry & worksites Contractors, plant, risk zones.	Mining & energy Strengthened analysis, HSE, reporting.	
Transport Routes and coordination.	Investors Due diligence and mission security.	
		Kinshasa permanent head office
		Kolwezi Lualaba office
		DRC missions after assessment

Mode of intervention. Assess → Size → Mobilise → Supervise → Report. For higher-exposure operations, the arrangement is preceded by a strengthened analysis and coordinated with the client's HSE, legal and security procedures.

Use cases

Illustrated assignments and deployment scenarios

These assignments illustrate how AMAZONE structures access, presence and supervision. Operational results are communicated only with the client's authorisation.



RETAIL / HOSPITALITY

Site receiving the public

Need Deterrent presence, readable access, daily operations preserved.

Arrangement Identifiable officers, instructions, positioning, coordination.

Supervision Instruction reminders, exception reporting, review of gaps.



EVENT / BRAND

Premium event

Need Security and control with a welcoming posture.

Arrangement Visible presence, observation, sensitive zones, coordination.

Supervision Briefing, exceptions, debrief with the organisers.



EVENT - ACCESS

Access points and circulation

Need Cover the entrance, flows and spaces needing heightened vigilance.

Arrangement Reconnaissance, post points, communication.

Supervision Rapid reporting and debrief for later editions.

Sector approaches

Bank, mining site and VIP mission

Three unnamed deployment scenarios to illustrate the published operating method.

Bank / head office

Need

Access, visitors, confidentiality, continuity.

Risks

Intrusion, uncontrolled flows, sensitive information.

Arrangement

Posts, screening, instructions, badges.

Supervision

24/7 room, visits, registers.

Reporting: exceptions, incidents, client review.

Industrial / mining site

Need

Perimeter, contractors, equipment, restricted zones.

Risks

Access, movements, HSE coordination.

Arrangement

Control of people and vehicles, patrols, radio link.

Supervision

Strengthened analysis, escalation, evidence.

Reporting: trends, actions, agreed follow-up.

VIP protection / mission

Need

Person, agenda, discretion, mobility.

Cycle

Confidential brief → reconnaissance → 24 h scoping → escort → debrief.

Arrangement

Female, mixed or mission-matched team.

Supervision

24/7 room, movement plan, alert.

Deliverable: report suited to confidentiality.



Ethics, compliance & next step

Mandate, proportionality, evidence

Officers observe, control access, deter, alert and report. Intervention is proportionate, documented and governed by the contract and applicable law. AMAZONE does not intend to substitute for a public force.

National framework

Order No. 25/CAB/MININTERSECDAC/037/2014. ARSP registration. Published RCCM, ID.Nat and NIF identifiers.

Equality & female leadership

The operating model values the professional progression of women and non-discrimination.

International practice

Analyse-deploy-supervise-trace-correct. ICoC, UNGPs and Voluntary Principles as conduct references according to the mandate.

Responsible recruitment

No payment to take part in recruitment. Integrity, confidentiality and handling of grievances.

THEY TRUST US

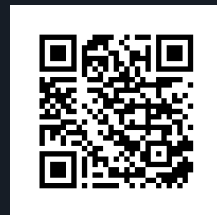


NEXT STEP

Need to secure a site?

Request a security visit. After the site assessment, AMAZONE provides a scoped brief suited to your need **within 24 hours**.

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SCAN TO CONTACT

AMAZONE SÉCURITÉ

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